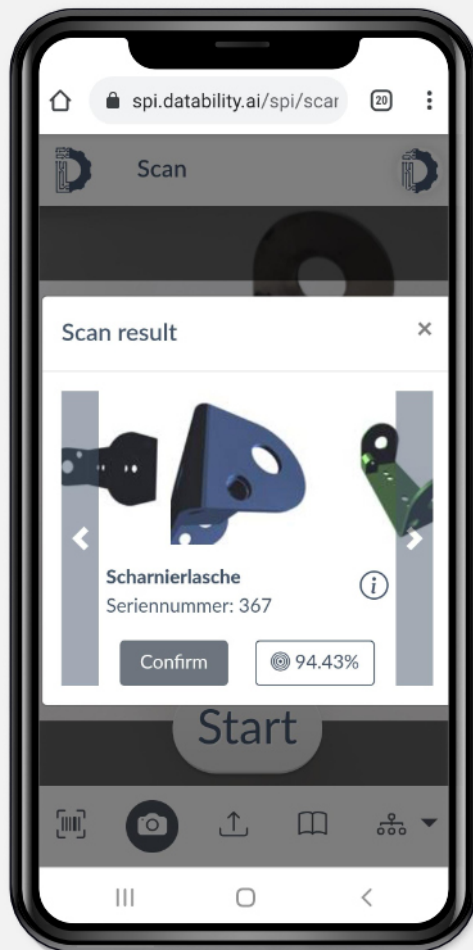


Spare Part Identification

Technical systems, machines and plants perform complex tasks. Their setup is not less complex. This poses challenges for maintenance and customer service, both for operators and manufacturers. Documentation is often incomplete and expert knowledge is indispensable. In addition, a large number of inquiries and spare parts orders are still handled manually. This is inefficient and costs time and money!

Automate your customer service & after sales

DATAbility offers the appropriate support through automation. Based on your images, design data, and information, we provide an automated object identification. In addition to determining the correct spare parts, users are supported by recommendations for action. For example, relevant documentation on the repair as well as direct ordering options and contact points for service and support can be provided on site simply by pushing a button.



How simply it works

- Open the web app
- Activate camera & record parts
- Get precise information

Reduce downtime
& process time by
over 95% !



Demand-Based Pricing Model

As software-as-a-service or on-premise license: Pay only what you need - depending on recognition portfolio, access numbers and integration type. We tailor our offer to your needs!

Use the Spare Part Identifier as an app or in your browser - without any additional system. Through suitable interfaces, the solution can be integrated into existing systems (such as ServiceNow).

Alternatively, we are pleased to develop a completely new solution for your specific needs.



Get
Started
now

Start with our free workshop to identify opportunities and risks of your specific use cases in advance.

datability.ai/contact